



Last updated: 1st May 2026

Mapper Finance Australia is committed to protecting your privacy and handling your personal information in a transparent and secure manner. This Privacy Policy explains how we collect, use, disclose and protect your information when you interact with us, including through our website, applications, and finance broking services.

By using our website or providing your information to us, you agree to this Privacy Policy.

1. Information we collect

We may collect the following types of information:

1.1 Personal information

Information that identifies you or your business, such as:

- Name and contact details (email, phone number, address)
- Date of birth and identification details (e.g. driver licence, passport)
- Residential and employment details
- Business name, ABN/ACN and business address
- Your role or position within a business

1.2 Financial and credit information

Information required to assess your eligibility for finance, such as:

- Bank statements and account details
- Income, expenses, assets and liabilities
- Business turnover and financial performance
- Existing loan or credit arrangements
- Credit history information (where permitted and with your consent)

1.3 Website and usage information

When you use our website, we may automatically collect:

- IP address and device information
- Browser type and operating system
- Pages visited, time spent on site and referring URLs
- Information collected through cookies and similar technologies

You may adjust your browser settings to refuse cookies, although some features of our website may not function properly.

2. How we collect your information

We may collect your information:

- Directly from you when you make an enquiry, complete an application, communicate with us, or use our website
- From your nominated bank accounts or accounting platforms (where you authorise access)
- From third parties such as lenders, aggregators, credit reporting bodies, and other service providers involved in your application (where permitted and with your consent)

3. How we use your information

We use your information to:

- Assess your eligibility for finance products
- Provide mortgage and finance broking services
- Present suitable lending options from our panel of lenders
- Process and manage your application and ongoing arrangements
- Communicate with you regarding your enquiry or services
- Comply with legal, regulatory and compliance obligations
- Improve our services, systems and customer experience
- Send you relevant updates, insights or marketing communications (you may opt out at any time)

We will only use your information for the purpose it was collected or for related purposes you would reasonably expect, unless otherwise required or permitted by law.

4. Disclosure of your information

We may disclose your information to:

- Lenders, funders and credit providers
- Aggregators and platform providers supporting our broking services
- Service providers (e.g. IT systems, cloud storage, verification services, marketing platforms)
- Credit reporting bodies and related entities (with consent where required)
- Professional advisers (e.g. accountants, auditors, legal advisers)
- Government, regulatory or law enforcement authorities where required or authorised by law

We take reasonable steps to ensure these parties handle your information in accordance with privacy laws and this policy.

5. Overseas disclosure

Some service providers or lenders we work with may store or process information overseas. Where this occurs, we take reasonable steps to ensure your information is handled securely and in accordance with applicable privacy obligations.

6. Security of your information

We take reasonable technical, administrative and physical safeguards to protect your information from misuse, interference, loss, unauthorised access, modification or disclosure.

However, no data transmission or storage system is completely secure. While we strive to protect your information, we cannot guarantee absolute security.

7. Accessing and correcting your information

You may request access to the personal information we hold about you and request corrections if it is inaccurate, incomplete or outdated.

To do so, please contact us using the details below. We may require identity verification before processing your request. In certain circumstances, we may be unable to provide access, and we will explain the reasons where applicable.

8. Direct marketing

We may use your contact details to send you information about products, services or updates that may be relevant to you.

You can opt out at any time by:

- Clicking the unsubscribe link in our communications, or
- Contacting us directly

9. Third-party websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. We recommend reviewing their privacy policies before providing any personal information.

10. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be published on our website with an updated “Last updated” date.

11. Contact us

If you have any questions, concerns or complaints about this Privacy Policy, or if you wish to access or correct your information, please contact us:

Mapper Finance Australia

Email: info@mappfinance.com.au